

USET TRIBAL PEER REVIEW EVALUATION

Address: _____

Contact Name: _____

Southern or Northern District: _____

Water System Name: _____

Reviewer Name: _____

Date: _____

Tribe/Nation: _____

Operator Name: _____

Phone #: _____

Well Water Sources I

- | | |
|---|---|
| 1. Are all permits posted or on file at the treatment facility or water system office?
Q Yes Q No | 8. Are there adequate well seals?
Q Yes Q No |
| 2. Is adequate wellhead protection being implemented?
Q Yes Q No | 9. Were wells drilled by a certified well driller?
Q Yes Q No |
| 3. Is the well:
Q Yes Q No More than 50 feet from a septic tank?
Q Yes Q No More than 100 feet from a septic tank absorption field?
Q Yes Q No More than 10 feet from a sewer?
Q Yes Q No More than 1,000 feet from a solid waste disposal site?
Q Yes Q No Near any open, abandoned wells?
Q Yes Q No Protected from other sources of possible contamination?
Q Yes Q No Withdrawing more than 10,000gpd? | 10. What is the depth of the casing? _____feet
11. What is the depth of grouting? _____feet
12. Does the well have a suitable raw water sampling cock (For example: smooth nosed, turned down and no threads) before or after the check valve? Q Yes Q No
13. Is a drawdown gauge available, in good repair and used properly?
Q Yes Q No
14. Are foot/check valves accessible for cleaning?
Q Yes Q No
15. Does the pumphouse interior:
Q Yes Q No Appear well maintained?
Q Yes Q No Have ponding of water on the floor?
Q Yes Q No Have floor drains that lead to a dry well to a sewer or septic tank?
Q Yes Q No Are there cracks in the floor? |
| 4. Is the well site subject to flooding?
Q Yes Q No | 16. Are the site buildings properly maintained and adequately protected from vandals?
Q Yes Q No |
| 5. Is the well site properly graded to channel water away from the well?
Q Yes Q No | |
| 6. Are there other wells in the zone of influence?
Q Yes Q No | |
| 7. Are there any unprotected direct openings into the well or surrounding the well?
Q Yes Q No | |

WELL WATER SOURCES I

Water System Name:_____

Operator Name: _____

Reviewer Name:_____

Date: _____

17. Is the air/vacuum relief valve properly installed and screened ?

Q Yes **Q** No

18. Are check valves, blowoff valves, and water meters maintained and operating properly?

Q Yes **Q** No

19. Is well discharge piping properly equipped from well to distribution? (Check all that apply)

Q Check Valve Q Pressure Gauge Q

Flow Measuring Device Q Shutoff Valve

20. Are pumps and motors adequately protected?

(Check all that apply)

Q Lighting Q Single Phase

Q Low Suction Q Other _____

21. Are all chemicals, lubricants, and fuels properly stored segregating incompatible chemicals?

Q Yes **Q** No

22. Is adequate spill protection and containment in place around chemical and fuel storage tanks?

Q Yes **Q** No

23. Are there provisions for emergency chlorination? **Q** Yes **Q** No

24. Does the Tribe/Nation have an approved Water Supply? **Q** Yes **Q** No

Recommendations:

WATER TREATMENT II

Water System Name: _____
Operator Name: _____
Reviewer Name: _____
Date: _____

- | | |
|--|--|
| <p>1. Attach a sketch of the treatment train and indicate where chemicals are added.</p> <p>2. Are as-built drawings of the plant available?
Q Yes Q No</p> <p>3. Are flows within design specification?
Q Yes Q No</p> <p>4. Do there appear to be design flaws with the system?
Q Yes (explain) Q No</p> <p>5. Are additional processes or equipment needed?
Q Yes (explain) Q No</p> <p>Chemical-General</p> <p>6. What pretreatment chemicals and processes are used to deal with water quality challenges? (Check all that apply)
Q potassium permanganate Q lime
Q sodium hydroxide Q copper sulfate
Q sodium carbonate Q activated carbon
Q sodium bicarbonate Q chlorine
Q aeration Q other</p> <p>7. Are chemical application points optimally placed so they do not cancel or conflict with each other? (For example: chlorine and activated carbon)
Q Yes Q No</p> <p>8. Are chemicals properly stored?
Q Yes Q No</p> <p>9. Are chemical dosages calculated properly?

Q Yes Q No</p> <p>10. Is the water supply line to the chemical feed system properly safeguarded?
Q Yes Q No</p> | <p>11. Is chemical feed equipment properly maintained, calibrated, and in good operating condition?
Q Yes Q No (explain)</p> <p>12. Are there sufficient alternative processes, spare parts, and backup equipment?

Q Yes Q No (explain)</p> <p>13. Do the daily logs accurately record all chemicals added to the water?

Q Yes Q No</p> <p>14. Does the plant have an on-site chemical Quality Assurance/Quality Control program?

Q Yes Q No</p> <p>15. What process control testing is done to determine effectiveness of treatment? (Check all that apply)
Q jar testing Q turbidity
Q stream current detectors Q alkalinity
Q hardness Q chlorine residual
Q temperature Q pH
Q other _____ Q
other _____</p> <p>16. Are safe practices followed during chemical handling and mixing?

Q Yes Q No</p> <p>17. Are there adequate spill containment provisions?

Q Yes Q No Explain: _____

_____</p> |
|--|--|

18. Is appropriate safety equipment available and in use? (For example: self-contained breathing apparatus, goggles, gloved, eye wash, etc.)
Q Yes **Q** No
19. Have operators been trained to use the safety equipment?
Q Yes **Q** No
20. Are the appropriate lighting, guards and railing, etc. in place?
Q Yes **Q** No

WATER TREATMENT II

Water System Name: _____
 Operator Name: _____
 Reviewer: _____
 Date: _____

- | | |
|--|--|
| <p>21. Are there other safety concerns such as electrical hazards? Q Yes Q No</p> <p>22. Can the operator answer basic questions about the treatment process, including what is done, as well as when and why things are done?
 Q Yes Q No</p> <p>23. Is operator training needed on any aspect of operation and maintenance?
 Q Yes Q No</p> <p>24. Have there been any interruptions in disinfection?
 Yes (explain) Q No

 _____</p> <p>25. Is there at least a 0.2 mg/l disinfectant residual throughout the distribution system at all times?
 Q Yes Q No</p> <p>26. What disinfectant residual is maintained at the plant tap? _____</p> <p>27. Is there sufficient contact time between the</p> | <p>disinfectant point and the first point of use?
 Q Yes Q No</p> <p>28. What are the contact time values for the plant?(1cq) _____
 Hypochlorite</p> <p>29. Is hypochlorite used for disinfection?
 Q Yes What type _____
 Q No (Go to question 49)</p> <p>30. Where are the application points for hypochlorite? (Check all that apply)
 Q Intake Q
 Flash Mix Q Flocculation Basin Q Top
 of Filters Q Sedimentation Basin Q
 Clearwell Q Other _____</p> <p>31. Do daily operating records reflect hypochlorite dosages, chlorine residuals, etc.?
 Q Yes Q No</p> <p>32. Is the hypochlorite feed pump rate in proportion to the rate of flow through the plant?
 Q Yes Q No</p> |
|--|--|

33. Is the mixing during chlorination adequate?
☐ Yes ☐ No
34. When was the latest calibration of the chemical feed equipment? _____
35. Is there an alarm tied to interruptions in hypochlorite feed?
☐ Yes ☐ No
36. Are instrumentation and automatic and manual controls for the process
 Adequate? ☐ Yes ☐ No
 Operational? ☐ Yes ☐ No
 Utilized? ☐ Yes ☐ No
37. Are there sufficient
 Backup equipment? ☐ Yes ☐ No
 Alternate processes? ☐ Yes ☐ No
 Spare parts? ☐ Yes ☐ No
38. What is the condition of the:
 Chemical Feed equipment?
☐ Poor ☐ Fair ☐ Good ☐ Excellent
 Back up equipment?
☐ Poor ☐ Fair ☐ Good ☐ Excellent
 Spare parts?
☐ Poor ☐ Fair ☐ Good ☐ Excellent
 Day tanks?
☐ Poor ☐ Fair ☐ Good ☐ Excellent
39. How often are the pumps and injection lines cleaned? _____
40. Is the solution tank covered to minimize corrosive vapors?
☐ Yes ☐ No

WATER TREATMENT II

Water System Name: _____

Operator Name: _____

Reviewer: _____

Date: _____

- | | |
|--|--|
| <p>41. Are safe practices followed during chemical handling and mixing?
 <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>42. Is appropriate safety equipment available and in use? (For example: self-contained breathing apparatus, goggles, gloves, eyewash, etc.)</p> | <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>43. Are the appropriate lighting, guards and railings etc., in place?
 <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>44. Are there other safety concerns such as electrical</p> |
|--|--|

hazards?
Q Yes **Q** No

45. Are there adequate spill containment provisions?
Q Yes **Q** No
46. Are there any cross connections between the chemical feed makeup Water and injection points?
Q Yes **Q** No
47. Are there any cross connections in the piping that provides split feed to both raw and finished water?
Q Yes **Q** No
48. Can the operator answer basic questions about the treatment process, including what is done, as well as when and why things are done?
Q Yes **Q** No
57. Are cylinder-mounted vacuum regulators used instead of pressurized metal feed lines?
Q Yes **Q** No
58. Are the cylinders in use open a “quarter-turn” with a wrench in place for quick turnoff?
Q Yes **Q** No
59. Is the water supply to the chlorinator adequate?
Q Yes **Q** No
60. Are there any potential cross connections between the chlorine feed makeup water and injection points?
Q Yes **Q** No
61. Are there any potential cross connections in the piping that provides split feed to both raw and finished water?
Q Yes **Q** No

Chlorine Gas

49. Is chlorine gas being used
Q Yes **Q** No (Go to question 88)
50. Where are the injection points for chlorine?
(Check all that apply)
Q Intake **Q** Flash Mix
Q Flocculation Basin **Q** Top of Filters
Q Plant Pond **Q** Post Mixer
Q Sedimentation Basin **Q** Clearwell
Q Other
51. What is the average daily chlorine usage (in pounds)? _____
52. Do daily operating records reflect dosages, chlorine residual, etc.? **Q**
Yes **Q** No
53. Is the chlorine feed rate in proportion to the water flow rate?
Q Yes **Q** No
54. Is there an alarm tied to interruption in the chlorine feed?
Q Yes **Q** No
55. If more than one cylinder is used, are they manifolded with an automatic switch over to prevent running out of chlorine?
Q Yes **Q** No
56. Are the cylinders on a working scale?
Q Yes **Q** No

WATER TREATMENT II

Water System Name: _____

Operator Name: _____

Reviewer: _____

Date: _____

62. Is there at least a 30-day supply of chlorine on hand?
Q Yes Q No
63. Is chlorine and other oxidizers properly stored and segregated from incompatible chemicals?
Q Yes Q No
64. Are the cylinders restrained to prevent falling?
Q Yes Q No
Are they marked to indicate empty or full?
Q Yes Q No
65. Are there means for chlorine leak detection?
Q Yes Q No
66. If automatic detectors are being used:
Date of last test? _____
What is the detection level? _____
Is sensor tube screened? Q Yes Q No
67. Are there adequate leak containment provisions?
Q Yes Q No
68. Are safe practices followed during cylinder changes?
Q Yes Q No
69. How many individuals are present when cylinders are changed? _____
70. Is the chlorination room separate from the office and the rest of the treatment facility?
Q Yes Q No
71. Does the chlorination room have adequate ventilation at floor and inlet air supply from across the room at ceiling level?
Q Yes Q No
72. Is the vent switch located outside and by the door?
Q Yes Q No
73. Is temperature being monitored in the chlorine feed room?
74. Does the door to the chlorine room:
Q Open outward? Q Yes Q No
Q Have a panic bar? Q Yes Q No
Q Have a window? Q Yes Q No
Q Have proper labeling? Q Yes Q No
75. Is there a chlorine cylinder repair kit on site?
Q Yes If "yes" where is it stored? _____
Q No
76. Is there a chlorine emergency response plan?
Q Yes Date of last practice _____
Q No
77. Is appropriate safety equipment available and in use? (For example: self-contained breathing apparatus, goggles, gloves, eyewash, etc.)
Q Yes Q No
78. Are self-contained breathing apparatus readily available and stored outside of the chlorine room?
Q Yes Q No
79. Do all personnel receive training in the use of self-contained breathing apparatus and participate in periodic practice?
Q Yes Date of last practice _____
Q No
80. If chlorine cylinders are transported on site by water system personnel, are requirements of 49 CFR Parts 171 and 172 being adhered to?
Q Yes Q No
RMP in place? Q Yes Q No
81. Are instrumentation and automatic and manual controls for the chlorination process: Adequate?
Q Yes Q No
Operational? Q Yes Q No
Utilized Q Yes Q No

82. Is there sufficient:
 Backup equipment? ☐ Yes ☐ No
 Alternate processes? ☐ Yes ☐ No
 Spare parts? ☐ Yes ☐ No

WATER TREATMENT II

Water System Name: _____

Operator Name: _____

Reviewer: _____

Date: _____

- | | |
|---|--|
| <p>83. What is the condition of the:
 Chlorine feed equipment?
 <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Excellent
 Backup equipment?
 <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Excellent
 Spare Parts?
 <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Excellent</p> <p>84. Is there a drain in the chlorine room?
 <input type="radio"/> Yes <input type="radio"/> No
 If there is a drain is it plumbed properly?
 <input type="radio"/> Yes <input type="radio"/> No</p> <p>85. Are the appropriate lighting, guards and rails,
 etc. in place?
 <input type="radio"/> Yes <input type="radio"/> No</p> <p>86. Are there other safety concerns such as electrical
 hazards?
 <input type="radio"/> Yes <input type="radio"/> No</p> <p>87. Can the operator answer basic questions about
 the chlorine treatment process, including when
 and why it is done? <input type="radio"/> Yes <input type="radio"/> No</p> <p>Ultraviolet Treatment</p> <p>88. Is an ultraviolet (UV) unit being used?
 <input type="radio"/> Yes <input type="radio"/> No (Go to question 101)</p> <p>89. Is there an operation and maintenance manual
 and standard operating procedures for the UV
 unit? <input type="radio"/> Yes <input type="radio"/> No</p> <p>90. Are flows and turbidity levels within the design
 specifications of the UV unit?
 <input type="radio"/> Yes <input type="radio"/> No</p> <p>91. Are instrumentation and automatic and manual
 controls for the process:
 Adequate? <input type="radio"/> Yes <input type="radio"/> No
 Operational? <input type="radio"/> Yes <input type="radio"/> No</p> | <p>Utilized? <input type="radio"/> Yes <input type="radio"/> No</p> <p>92. Is there adequate turbulence and mixing to avoid
 short circuiting and to ensure good exposure?
 <input type="radio"/> Yes <input type="radio"/> No</p> <p>93. What is the condition of:
 UV unit <input type="radio"/> Good <input type="radio"/> Fair <input type="radio"/> Poor
 Backup units <input type="radio"/> Good <input type="radio"/> Fair <input type="radio"/> Poor
 Spare parts <input type="radio"/> Good <input type="radio"/> Fair <input type="radio"/> Poor</p> <p>94. Are UV units inspected and cleaned
 periodically?
 <input type="radio"/> Yes Last service date _____
 <input type="radio"/> No</p> <p>95. What is the frequency for inspection and
 cleaning? _____</p> <p>96. Is adequate process control testing being done to
 determine the effectiveness of the UV unit?
 <input type="radio"/> Yes <input type="radio"/> No</p> <p>97. Are the appropriate lighting, guards and railings
 etc., in place?
 <input type="radio"/> Yes <input type="radio"/> No</p> <p>98. Are there other safety concerns such as electrical
 hazards?
 <input type="radio"/> Yes <input type="radio"/> No</p> <p>99. Are safe practices followed during operation and
 maintenance of the UV unit?
 <input type="radio"/> Yes <input type="radio"/> No</p> <p>100. Can the operator answer basic questions about
 the treatment process, including what is done, as
 well as when and why things are done?
 <input type="radio"/> Yes <input type="radio"/> No</p> |
|---|--|

Ozone Treatment

101. Is an ozone unit being used?
☐ Yes ☐ No (Go to question 115)

WATER TREATMENT II

Water System Name: _____
 Operator Name: _____
 Reviewer: _____
 Date: _____

102. What type of ozone contractor is being used?
☐ Two-level diffuser
☐ Multistage porous diffuser
☐ Eductor system
☐ Turbine
☐ Pack bed
☐ Other _____

103. Is there an operation and maintenance manual and standard operating procedures for the ozone unit?
☐ Yes ☐ No

104. Are the temperature and pressure of the water being treated within designed specifications?
☐ Yes ☐ No

105. Is the mixing during ozonation adequate?
☐ Yes ☐ No

106. Where is the ozone injected? (Check all that apply)
☐ Intake ☐ Flash Mix
☐ Flocculation Basin ☐ Top of Filters
☐ Sedimentation Basin ☐ Clearwell
☐ Other _____

107. Are instrumentation and automatic and manual controls for the process
 Adequate? ☐ Yes ☐ No
 Operational? ☐ Yes ☐ No
 Utilized? ☐ Yes ☐ No

108. What is the condition of:
 Air dryer equipment ☐ Good ☐ Fair ☐ Poor
 Dewpoint monitoring ☐ Good ☐ Fair ☐ Poor
 Ozone generator ☐ Good ☐ Fair ☐ Poor
 Contractor ☐ Good ☐ Fair ☐ Poor
 Backup equipment ☐ Good ☐ Fair ☐ Poor
 Spare parts ☐ Good ☐ Fair ☐ Poor

109. How often are ozone units cleaned? _____

110. Is adequate process control testing being done to determine the effectiveness of the ozone unit?
☐ Yes ☐ No

111. Are safe practices followed during operation and maintenance?
☐ Yes ☐ No

112. Are the appropriate lighting, guards and railing, etc. in place? ☐ Yes ☐ No

113. Are there other safety concerns such as electrical hazards?
☐ Yes ☐ No

114. Can the operator answer basic questions about the treatment process, including what is done, as well as when and why things are done?
☐ Yes ☐ No

Iron and Manganese

115. Is iron and manganese removal being performed?
☐ Yes ☐ No

116. What are the normal and peak concentrations of iron and manganese in the raw water?
 Iron: Normal _____ Peak _____
 Manganese: Normal _____ Peak _____

117. What treatment process is used to control iron and manganese? _____

118. What chemicals are applied? _____

119. Where are iron and manganese control chemicals applied? (Check all that apply)
☐ Intake ☐ Flash Mix
☐ Flocculation Basin ☐ Top of Filters

☐ Sedimentation Basin ☐ Clearwell

☐ Plant Pond

☐ Other _____

120. What are the normal and maximum feed rates?

Normal _____ Maximum _____

WATER TREATMENT II

Water System Name: _____

Operator Name: _____

Reviewer: _____

Date: _____

121. Is the mixing during chemical addition adequate?

☐ Yes ☐ No

122. Do daily operating records reflect dosages, chemical use, etc.?

☐ Yes ☐ No

123. Are instrumentation and automatic and manual controls for the process

Adequate? ☐ Yes ☐ No

Operational? ☐ Yes ☐ No

Utilized? ☐ Yes ☐ No

124. Are there sufficient

Backup equipment? ☐ Yes ☐ No

Alternate processes? ☐ Yes ☐ No

Spare parts? ☐ Yes ☐ No

125. Is appropriate safety equipment available and in use? (For example: goggles, gloves, etc.)

☐ Yes ☐ No

126. Have operators been trained to use the safety equipment? ☐ Yes ☐ No

Has training been documented?

☐ Yes ☐ No

127. Are the appropriate lighting, guards and railings etc., in place?

☐ Yes ☐ No

128. Are there other safety concerns such as electrical hazards?

☐ Yes ☐ No

129. Is there an accurate line drawing of the treatment process?

☐ Yes ☐ No

130. Do the following processes appear adequate?

Rapid Mix ☐ Yes ☐ No

Flocculation ☐ Yes ☐ No

Sedimentation ☐ Yes ☐ No

131. Does there appear to be excessive short circuiting in the flocculation/sedimentation process?

☐ Yes ☐ No

132. Is there excessive floc carryover from the sedimentation process to the filter units?

☐ Yes ☐ No

133. Is sludge removal from the basins adequate? ☐ Yes ☐ No

134. Is there a suitable sludge plan? ☐ Yes ☐ No

135. Is the NTU on top of the filter units 2 NTU or less?

☐ Yes ☐ No

136. Is adequate filtration being achieved?

☐ Yes ☐ No

137. Are instrumentation and automatic and manual controls for the filtration process

Adequate? ☐ Yes ☐ No

Operational? ☐ Yes ☐ No

Utilized? ☐ Yes ☐ No

138. Is there filter to waste capability?

☐ Yes ☐ No

139. Are there individual sampling points for each filter?
☐ Yes ☐ No
140. Is adequate filter backwash being achieved?
☐ Yes ☐ No
141. Are proper procedures for filter backwash being followed according to Standard Operating Procedures (SOP)?
☐ Yes ☐ No
142. Is backwash water being monitored and Disposed of according to regulations?
☐ Yes ☐ No

WATER TREATMENT II

Water System Name: _____

Operator Name: _____

Reviewer: _____

Date: _____

143. Is corrosion control necessary?
☐ Yes ☐ No

144. If a corrosion control is being used, is the program adequate?
☐ Yes ☐ No

145. Are SOP Manuals available?
☐ Yes ☐ No

146. Are MSDS available?
☐ Yes ☐ No

Recommendations:

[illegible]

DISTRIBUTION

Water System Name:_____

Operator Name: _____

Reviewer: _____

Date: _____

1. Are as-built maps of the system located in a readily available location?

- Q Yes Q No**
2. Where are the maps located? _____
 3. Are maps updated periodically?
Q Yes Q No
 4. Are additional maps readily available for use by system personnel?
Q Yes Q No
 5. Is there a hydraulic model of the system?
Q Yes Q No
 6. Is the system interconnected with any other water system?
Q Yes Q No
 7. Are the lines in the system looped?
Q Yes Q No
 8. Does the distribution system have dead-ends?
Q Yes Q No
 9. Are there areas of the distribution system that have abnormally low flows?
Q Yes Q No
 10. Is the utility monitoring disinfection residuals throughout the distribution system?
Q Yes Q No
Is there at least a 0.2 mg/l disinfectant residual throughout the distribution system at all times?
Q Yes Q No
 11. Are proper disinfection procedures used:
In new construction? **Q Yes Q No**
After repairs? **Q Yes Q No**
 12. Is there a scheduled maintenance program?
Q Yes Q No
 13. Is there a pressure monitoring program?
Q Yes Q No
 14. Is there an adequate flushing program?
Q Yes Q No
Times/yr _____
 15. Are there sufficient valves to isolate lines? **Q**
Yes **Q No**
 16. Is there a valve maintenance program? **Q**
Yes **Q No**
 17. Is there a corrosion monitoring program? **Q**
- Yes Q No**
18. What types of pipe and material are present in the distribution system?

 19. Are the distribution system pipe and material ANSI/NSF certified?
Q Yes Q No
 20. Does the system use:
Altitude valves? **Q Yes Q No**
Pressure reducing valves? **Q Yes Q No**
Other control valves? **Q Yes Q No**
 21. Are all control valves functioning properly?
Q Yes Q No
 22. Are control valves equipped with input and output pressure gauges?
Q Yes Q No
 23. What is the frequency of main breaks?

 24. Are there adequate repair materials on hand?
Q Yes Q No
 25. If repair materials are not on hand, how quickly can they be obtained? _____
 26. Does the system have a leak detection program?
Q Yes Q No
 27. Does the system have an adequate safety policy?
Q Yes Q No

DISTRIBUTION

Water System Name: _____
Operator Name: _____

Reviewer: _____
Date: _____

28. Are safety practices followed during distribution system operation and repairs?
Q Yes **Q** No

29. Does the system have a backflow prevention program?
Q Yes **Q** No

30. Have all service connections been prioritized according to health hazard?
Q Yes **Q** No

31. Is the utility requiring protection on service connections with health hazards?
Q Yes **Q** No

32. Have backflow prevention devices been installed at appropriate locations such as wastewater plants, hospitals, industrial locations, etc.?
Q Yes **Q** No

33. Have any of the following backflow prevention assemblies been installed ?
Air gaps? **Q** Yes **Q** No
Vacuum breaker? **Q** Yes **Q**

No
Double check valves? **Q** Yes **Q** No
Reduced pressure devices **Q** Yes **Q** No
Other _____ **Q** Yes **Q** No

34. Is there a program to annually inspect and test the backflow prevention assemblies?
Q Yes **Q** No

35. Have the following been established between the water utility and the local fire departments?

Policy and procedure for notifying the fire department when hydrant is out of service?
Q Yes **Q** No

Procedure for notifying the utility when the fire department uses a hydrant?
Q Yes **Q** No

Role of the fire department in the inspection and flushing of hydrants?

Q Yes **Q** No

Role of the fire department in the determination of types and locations of new hydrants?

Q Yes **Q** No

Policy for fire department to report water usage to the utility?

Q Yes **Q** No

36. What is the unaccounted for water percentage?

FINISHED WATER STORAGE IV

Water System Name: _____

Operator Name: _____

Reviewer: _____

Date: _____

- | | | |
|-----|--|---------------------|
| 1. | If the tank is a hydropneumatic type what is the:

Cut in pressure _____
Cut out pressure _____
Air to water ratio _____ | Q Yes Q No |
| 2. | Are instruments and controls adequate and operational?
Q Yes Q No | |
| 3. | Are instruments and controls utilized and maintained?
Q Yes Q No | |
| 4. | Are instruments and controls locked and properly protected?
Q Yes Q No | |
| 5. | Does low pressure level provide adequate distribution pressure?
Q Yes Q No | |
| 6. | Are backup systems provided?
Q Yes Q No | |
| 7. | Is there a bypass so the tank can be taken out of service?
Q Yes Q No | |
| 8. | Has professional inspection been performed to determine interior and exterior surface conditions and structural integrity of the tank?

Q Yes Q No
Date of inspection: _____ | |
| 9. | Are interior coatings ANSI/NSF 61 approved?
Q Yes Q No | |
| 10. | Is the storage system designed for "direct pumping" into the distribution system?
Q Yes Q No | |
| 11. | Is the storage system designed to "float" on the distribution system? | |
| 12. | Is the tank managed to provide turnover to prevent stale water?
Q Yes Q No | |
| 13. | Are overflow lines, air vents, drainage lines, or clean out pipes:
Turned down and covered? Q Yes Q No
Screened? Q Yes Q No
Terminated a minimum of three pipe diameters above the ground or storage tank surface?
Q Yes Q No | |
| 14. | Is the drain from the tank connected to a storm water or sewer drain?
Q Yes Q No
If yes, is there an air gap? Q Yes Q No | |
| 15. | Does the overflow piping extend a minimum of ten feet downgrade from the foundation of the tank?
Q Yes Q No | |
| 16. | Does surface runoff and underground drainage flow away from the storage structure?
Q Yes Q No | |
| 17. | Is the tank site protected against:
Flooding? Q Yes Q No
Icing? Q Yes Q No
Vandalism? Q Yes Q No | |
| 18. | Are the tank hatches locked and properly protected?
Q Yes Q No | |
| 19. | Are tanks equipped with cathodic protection?

Q Yes Q No | |
| 20. | Can the tank be isolated from the distribution | |

DISTRIBUTION PUMPS, FACILITIES & CONTROLS

Date: _____

2. Is the appropriate amounts of lubricant used?
Q Yes **Q** No

- [illegible]

MONITORING, REPORTING & DATA VERIFICATION

Water System Name: _____

Operator Name: _____

Reviewer: _____

Date: _____

1. Are maps maintained to identify sampling points?

☐ Yes ☐ No

2. Is there adequate monitoring in the distribution system?

☐ Yes ☐ No

3. Are the sampling points rotated?

☐ Yes ☐ No

4. Is there adequate process control monitoring for:

PH ☐ Yes ☐ No

Alkalinity ☐ Yes ☐ No

Calcium Hardness ☐ Yes ☐ No

Temperature ☐ Yes ☐ No

Chlorine Residual ☐ Yes ☐ No

Corrosivity ☐ Yes ☐ No

HPC ☐ Yes ☐ No

Other _____ ☐ Yes ☐ No

5. Is the operator following proper sampling and testing procedures?

☐ Yes ☐ No

6. Are monthly operating reports (MOR's) submitted in a timely manner?

☐ Yes ☐ No

7. Are the proper number of samples being collected?

☐ Yes ☐ No

8. Is effective communication procedures being maintained between the water system and the lab?

☐ Yes ☐ No

9. What is the name of the certified lab being used?

10. Are copies of monitoring results on-site, for each rule?

☐ Lead and copper (Pb/Cu)

☐ Radionuclides (Rads)

☐ Inorganic chemicals (IOCs)

☐ Synthetic organic chemicals (SOCs)

☐ Volatile organic chemicals (VOCs)

☐ Nitrate/Nitrite (NO₃/NO₂)

☐ Fluoride (Fl)

☐ Total coliform rule (TCR)

☐ Turbidity (Turb)

11. Are copies of the following on file if appropriate?

☐ Copy of Waivers

☐ Production Permits

☐ Withdrawal Permits

Recommendations:

WATER SYSTEM MANAGEMENT & OPERATIONS VII

Water System Name: _____

Operator Name: _____

Reviewer: _____

Date: _____

- | | |
|---|--|
| <p>1. Does the system have a sufficient number of certified operators at all times?
Q Yes Q No</p> | <p>8. Are administrators familiar with plant needs?
Q Yes Q No</p> |
| <p>2. Are there sufficient facilities to store parts inventory, equipment, vehicles, traffic control devices, lawn equipment and supplies?
Q Yes Q No</p> | <p>9. Are there long-range plans for:
 Facility replacement Q Yes Q No
 Alternative sources Q Yes Q No
 Emergency response Q Yes Q No
 Long range budgeting Q Yes Q No</p> |
| <p>3. Are there adequate facilities for the system personnel?
Q Yes Q No</p> | <p>10. Does the utility maintain a complaint log detailing the location and nature of complaints?

Q Yes Q No</p> |
| <p>4. Have personnel been adequately trained?
Q Yes Q No
 Are there on-going training programs?
Q Yes Q No
 o certified personnel attend training required for certification renewal?
Q Yes Q No</p> | <p>11. Does the governing body appear to be effective in overseeing the operation and maintenance of the water system? Q Yes Q No</p> |
| <p>5. Does the employee turnover rate or the absentee rate appear high?
Q Yes Q No</p> | <p>12. Does the utility have an active public education program? Q Yes Q No</p> |
| <p>6. Is there a formal organizational chart?
Q Yes Q No</p> | <p>13. Does there appear to be adequate communication between the manager (superintendent) and the governing body?
Q Yes Q No</p> |
| <p>7. What is the general procedure to obtain needed parts or maintenance?

 Can the needed parts or maintenance be secured without affecting system performance?
 Q Yes Q No</p> | <p>14. Does there appear to be adequate communication between the manager and the workers?
Q Yes Q No</p> |
| | <p>15. Is there cooperation between the water office and other municipal offices?

 _____</p> |

16. When was the last accident?_____
- When was the last "serious" accident causing workday loss?_____
17. Does the utility have a confined space entry program?
☐ Yes ☐ No
18. Are the appropriate safety equipment and protective clothing available?
☐ Yes ☐ No
19. Have the operators been adequately trained in safety procedures and equipment?
☐ Yes ☐ No
- Has training been documented?
☐ Yes ☐ No

WATER SYSTEM MANAGEMENT & OPERATIONS VII

Water System Name:_____

Operator Name:_____

Reviewer:_____

Date:_____

- | | |
|--|---|
| <p>20. Has the utility complied with the hazardous communication act as required by OSHA?
 <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A</p> <p>21. Does the water system have a written "mission statement" or "statement of purpose"?
 <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>22. Does the utility have on file all documents relating to the origination or incorporation of the legal entity which is authorized to operate the system?
 <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>23. Does the system have other written documents or information to provide orientation and/or training to new members of the Board on duties and responsibilities of their position?
 <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>24. Do the rules and regulations governing system operation include the following provisions covering:
 The water system's responsibilities to the customer?</p> | <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>The customer's responsibility for receiving service?
 <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>The connection fees and deposits required for service?
 <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>25. Do the rules and regulations governing the system operations include provisions for:
 The current rate schedule for each classification of customer (residential and commercial)?
 <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>The procedures for handling and resolving customer complaints?
 <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>The dates of monthly billings and late payment charges, if any?
 <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>26. Do the rules and regulations governing system operations include provisions for:
 Past due accounts, collections, and conditions for shut-off and restoration service?</p> |
|--|---|

Q Yes Q No

Prospective customers having excessive requirements for service?

Q Yes Q No

Conditions under which water main extensions for connecting new customers may be made?

Q Yes Q No

27. Do the rules and regulations governing system operations include procedures for making exceptions to the rules and provisions for amending the rules and regulations?

Q Yes Q No

28. Have customers been provided with rules and regulations of the system?

Q Yes Q No

29. Does the governing Board hold regularly scheduled publically announced meeting?

Q Yes Q No

30. Is there a written agenda prepared for each Board meeting?

Q Yes Q No

31. Are accurate minutes and records of all Board meetings and actions prepared and maintained?

Q Yes Q No

32. Are members of the public given time for comment at Board meetings?

Q Yes Q No

33. Are vacancies on the governing Board promptly and legally filled?

Q Yes Q No

34. Are meetings frequently canceled because of the lack of quorum?

Q Yes Q No

WATER SYSTEM MANAGEMENT & OPERATIONS VII

Water System Name: _____

Operator Name: _____

Reviewer: _____

Date: _____

35. Copies of approved Well Head Protection Plan?

Q Yes Q No

36. Copies of approved Water Protection Plan?
Q Yes **Q** No

Recommendations:

[illegible]